

Agreement, update and support - AutoFlowChart

Starting date:

Expiring date:

Company name:

The agreement is valid for a period of 12 month with start according to starting date above. The agreement will be prolonged automatically if nothing else is agreed upon. The cost for this agreement will be adjusted according to the inflation in the country where the software is sold.

The agreement cover the following:

Software improvements and minor updates

All continuous update of the software will be available on the Internet for download.

Software upgrades

A software upgrade is a major change of appearance and / or functionality. An upgrade does not cover platform changes e.g. going from Windows to Linux or similar.

Support

Support is supplied via the Internet, fax or telephone. Support via telephone is limited to **X** hour total / year. Support cannot replace regular education.

Best practice and tips to solve common issues

This solely supplied via our web site. Best practice are typically good examples of how to solve a certain task using AutoFlowChart. To get access to this service a password I supplied (by the software supplier) to enter a special web page on our web site.

Discounts

Up to 30% on new software versions (e.g. from LAN to Internet distributed). Up to 15% discount on education and seminars.

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City and date

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City and date

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Signed - National Netforms AB

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Signed - customer

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Name in block letters

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Name in block letters

Termination of this agreement shall be done in writing at least two months before prolongation date. Failure to terminate the agreement two months prior to the prolongation date will automatically effect an prolongation with another 12 months period. The agreement is valid 12 months from it's sign date.

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